



ask EMMA

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Want to help your employees find the benefits that fit them best?

Ask Emma is much more than an interactive decision support tool. She represents a whole new approach to benefits shopping, enrollment and education, helping employees make more informed and personalized decisions across a range of benefits offerings — all through an engaging experience.

Ask Emma guides employees through the buying process by asking a few simple questions and then suggests the plans that fit their individual needs. Unlike other tools in the market today, Ask Emma is fully integrated into the shopping and enrollment platform for a seamless consumer experience.

ASK EMMA ADVANTAGES:

For Employers

- ✓ Enhances the employee benefits shopping experience
- ✓ Promotes consumerism
- ✓ Tailors enrollment guidance to employees' needs
- ✓ Educates employees on the value of available benefits, supporting recruitment and retention
- ✓ Is fast and easy to implement

For Employees

- ✓ Is easy to understand and fun to use
- ✓ Takes the guesswork out of the benefits shopping experience
- ✓ Facilitates convenient one-stop shopping
- ✓ Personalizes cost comparisons by health needs and preferred doctors and hospitals
- ✓ Models future health scenarios for the whole family
- ✓ Translates insurance jargon into easy-to-understand explanations and information